

**Corrigendum to RFP For
Centralized Solution for MANAGEMENT INFORMATION SYSTEM including Data Cleaning
RFP REF No.: [DIT/PKD/612/2011](#) Dated: [29/07/2011](#)**

Sl. No	Page No.	Clause No	Point/Line/ Row No	Description	Corrigendum
1	2	Bid Details – Control Sheet Table			To be inserted into Bid Details – Control Sheet Table “Pre-bid meeting will be held on 12-08-2011 11:30 AM.”
2	2	8		Cost of RFP document	10000/ - to be read as Rs. 10000/ -
3	3	2	8	Central Data Depository	To be read as “Central Data Repository”
4	7	4.1.7		as per annexure.	To be read “as per annexure v,vi,vii.”
5	7	4.1.8		The Solution should Ensure Seamless flow of data from Server(s) to the proposed CDR /MIS Server and generate returns (annexure V) required to be sent to controller i.e. RBI in the format as per requirement of RBI automatically without Manual Interventions as per details mentioned in item 2A.2 (a) of Objective above.	To be read as “The Solution should Ensure Seamless flow of data from Server(s) to the proposed CDR /MIS Server and generate returns (annexure V) required to be sent to controller i.e. RBI in the format as per requirement of RBI automatically without Manual Interventions.”
6	7	4.1.9		CDR (Central Depository repository).	To be read as “CDR (Central Data Repository)”

Sl. No	Page No.	Point No	Line No	Description	Corrigendum
7	9	4.1.22		Selected bidder shall also provide Test Cases and Methodology acceptable to the Bank.	Will be read as "Selected bidder shall also provide Test Environment, Test Cases and Methodology acceptable to the Bank."
8.	9	4.1.25		Support: The bidder has to provide at least one onsite engineer centrally at Kolkata on a 24*7 basis. for technical support like system maintenance, data extraction, backup, retrieval, archival, database management / maintenance, adhoc queries etc. for one year after UAT signoff without any charges. This is to be followed by similar support for four years for which the rate will be the same as for the first year. The bidder should provide apart from above mentioned technical support, helpdesk support for at least one year free of cost after UAT signoff as well. The helpdesk infrastructure such as seating space, telephone, desktop, network connectivity and telephone connection will be provided by the bank.	The bidder has to provide one onsite engineer centrally at Kolkata on a 24*7 basis in three 8 hour shifts during the contract period for five years. The FM personnel shall be responsible for providing technical support like system maintenance, data extraction, backup, retrieval, archival, database management/maintenance, adhoc queries etc. The helpdesk infrastructure such as seating space, telephone, desktop, network connectivity and telephone connection will be provided by the bank.
9	10	4.1.26		The vendor must provide 3 year ATS / warranty and 2 years AMC for the entire solution quoted. Vendor has also to provide post warranty maintenance support for period of 2 years for MIS solution and hardware AMC /ATS costs.	The vendor must provide 3 year warranty and 2 years AMC/ATS. During the warranty and AMC period ATS to be included and should be as per the terms and conditions of application software company.

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10	10	4.1.28		The solution should ensure high uptime of 99.99% with requisite redundancies in the solution to avoid single point of failure.	The solution should ensure high uptime of 99.95% with 100 % redundancy at the DR. The RPO and RTO should be 30 minutes and 90 minutes respectively.
11	12	4.1.32	Row no. 8 Row no.17 Row no. 14	INSPECTION INHOUSE DEVP BANK INSPECTION INHOUSE DEVP BANK GAD ONLINE MIS	To be treated as "deleted" To be treated as "deleted" Will be read as "LEASE MANAGEMENT SYSTEM"
12	13	4.2	3	Item 3.2 (A) of the objective stated above.	To be read as "clause 3 of the objective stated above." At page no 4.
13	15	4.3.A	4	Mentioned in item 6	To be read as "mentioned in clause 5"
14	16	4.3.F		Audit Trail & Access control list generation. • Technical & functional requirements of BI solution is given as annexure.	To be treated as deleted and separate point no 5 under clause 4.3.F to be added with following content <ul style="list-style-type: none"> • The system should provide comprehensive audit trail features. • The System should provide daily activity logs as well as history logs. • Support for recording of unsuccessful attempts to log-in to the system • System should provide tracking of the client's IP & Network Interface address

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15	18	5.H.		a minimum of 10 terabytes (Usable space) for the project at both the DC and DR sites. Tps rating of 175	To be read as "a minimum of 10 terabytes (Usable space) for the project at DC and DR site each." To be read as "TPS of 283"
16	20	7.2		Payment of ATS • ATS Payment along with applicable taxes for Database software for the first year will be made on submission of invoices after delivery of Software licenses.	To be read as Payment of ATS/AMC • ATS Payment along with applicable taxes for software, if applicable for the first year will be made on submission of invoices after delivery of Software licenses. AMC payments for 4 th and 5 th years will be made quarterly in arrears.
17	21	7.3 (Fresh insertion of clause)	Payment Terms		The FM Charges shall be paid <u>on quarterly arrear basis</u> , on satisfactory level of support services during the quarter and on production of invoices in triplicate
18	22	11	Para 2	If the uptime is below the guaranteed uptime, the Bank shall also deduct a penalty from the warranty payment or AMC payment @ 1% of the total of warranty/AMC payable for every 0.5% or part thereof reduction in the uptime, subject to a maximum of 5% of the warranty payment or AMC payment.	Will be read as "failure to maintain SLA for any component will result in a 1% deduction of the quarterly Facility Management cost of the impacted components subject to an overall cap of 10% of the TCO of 5 years."
19	25	17		on or before XXXX, 2011 3.00 PM.	to be read as " 30/08/2011 4.00 PM."

Sl. No	Page No.	Point No	Line No	Description	Corrigendum
20	27	20		Annexure –III	To be read as “ (Annexure – IIB)”
21	27	22		Annexure – vi	To be read as “ (Annexure – IIB)”
22	30	30	Para-2	In the event of failure of maintaining the uptime SLA (As mentioned in this document) penalty of 1% of the cost of concerned hardware/Software per day would be levied subject to a maximum of 10% of the total hardware cost.	Will be read as “failure to maintain SLA for any component will result in a 1% deduction of the quarterly Facility Management cost of the impacted component subject to an overall cap of 10% of the TCO of 5 years.”
23	34	44.(iv)		Annexure –II	to be read as “Annexure –XVI”
24	34	44.(v)		Annexure –III	To be read as “ Annexure –II”
25	34	44.(vi)		Annexure –IV	To be read as “ (Annexure –XIII)”
26	34	44(vii)		Annexure –V	To be read as “ (Annexure –III A)” And an additional Annexure –IIB Will be for Commercial Template.
27	39	ANNEXURE II	C	Reference Site Details with respect to Tender no 10/2011 of	To be read as “ Reference Site Details with respect to Tender no DIT/PKD/612/2011 of”
28	41			(without Business Intelligence-BI)	To be treated as deleted from Annexure–III
29	71			Annexure VIII	To be read as “ Tender offer forwarding letter ”
30	7	4.1		Data Cleaning	The vendor is expected to finalise the taxonomy for all fields with the bank to be standardized and share them with the bank prior to commencing the data standardization process.

Glossary

RBI	RESERVE BANK OF INDIA
FIU	FINANCIAL INTELLIGENCE UNIT
CMIE	CENTRE FOR MONITORING INDIAN ECONOMY
CSO	CENTRAL STATSTICAL ORGANISATION
IBA	INDIAN BANKING ASSOCIATION
ORFS	ONLINE RETURN FILING SYSTEM

LIST OF ANNEXURES

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Annexure III-A

MASKED BILL OF MATERIAL IN RESPECT OF TENDER NO: _____

A. SERVER /NETWORK ITEMS /RACKS/ACCESSORIES : -

SL. NO	Component	Technical Specifications	Make, model, Part number wherever applicable	Qty
1				
2				
3				
4				

If required additional row can be added.

B. Software :-

SL. NO	Component	Technical Specifications	Make, model, Part number Wherever Applicable	Qty
1				
2				
3				
4				

If required additional row can be added.

Signature of Bidder: _____

Place:

Name: _____

Date:

Business Address: _____

Remarks: - Technical Specification should be attached in a separate sheet for above suggested Component.

Commercial Bid Format1. Table-1 Hardware

Sl No.	Item	Qty (a)	Per Unit Cost (b)	Taxes per unit (c)	Total a x (b + c)(')
01	Hardware offered by bidder at Bangalore DC to cater to the requirement mentioned in Scope of Work. Bidders shall provide price bifurcation for each hardware such as Servers, SAN Storage, FC Switch, Backup device, Rack with KVM Switch & 17" TFT LCD monitor, touchpad etc as line items in the rows below				
A				(Tax at Bangalore)	
B				(Tax at Bangalore)	
C				(Tax at Bangalore)	
D				(Tax at Bangalore)	
E	Please add more rows if necessary				
02	Hardware offered by bidder at Kolkata DR Site to cater to the requirement mentioned in Scope of Work. Bidders shall provide price bifurcation for each hardware such as Servers, SAN Storage, FC Switch, Backup device, Rack with KVM Switch & 17" TFT LCD monitor, touchpad etc as line items in the rows below				
A				(Tax at Kolkata)	

B				(Tax at Kolkata)	
C				(Tax at Kolkata)	
D				(Tax at Kolkata)	
E	Please add more rows if necessary				
02					
Total Cost Of Ownership for Hardware (Amount quoted in Figures) with 3 year warranty					
Total Cost Of Ownership for Hardware (Amount quoted in words) with 3 year warranty					

2. Table-2 Software

Sl No.	Item	Qty (a)	Cost of License per unit** (b)	Taxes per unit (c)	Total a x (b + c)
01	Application Software, System Software, database software etc offered by bidder at Bangalore DC to cater to the requirement mentioned in Scope of Work. Bidders shall provide price bifurcation for each application Software, System Software, database Software etc as line items in the rows below. Database license should be processor based.				
A					

B					
C	Please add more rows if necessary				
02	Application Software, System Software, database software etc offered by bidder at Kolkata DR Site to cater to the requirement mentioned in Scope of Work. Bidders shall provide price bifurcation for each Application Software, System Software, database software etc as line items in the rows below.				
A					
B					
C	Please add more rows if necessary				
Total Cost Of Ownership for Software with 3 year warranty (Amount quoted in Figures)					
Total Cost Of Ownership for Software with 3 year warranty (Amount quoted in words)					

** Cost of above Software should include any support/upgrade/renewal charges during the first 3 years of warranty

3. Table-3 Annual Maintenance Contract

Sl No.	Item	Qty (a)	AMC Charges Per unit (b)	Taxes per unit (c)		Total a x (b + c)
				VAT	Service tax	
Bidder shall provide price bifurcation for each of the hardware AMC as line items in the rows below						
01. Name of the Hardware:						
A	AMC for 4 th year					
B	AMC for 5 th year					
02. Name of the Hardware:						
4	AMC for 4 th year					
5	AMC for 5 th year					
03. Add more rows if required						
1	AMC for 4 th year					
2	AMC for 5 th year					
Total cost of AMC for all hardware						

4. Table-4 Annual Technical Support

Sl No.	Item	Qty (a)	ATS Charges Per unit (b)	Taxes per unit (c)		Total a x (b + c)
				VAT	Service tax	
Bidder shall provide price bifurcation for ATS for each Application Software, System Software, database software etc as line items in the rows below						
04. Name of the Software:						
A	ATS for 4 th year					
B	ATS for 5 th year					
05. Name of the Software						
4	ATS for 4 th year					
5	ATS for 5 th year					
06. Add more rows if required						
1	ATS for 4 th year					
2	ATS for 5 th year					
Total cost of ATS for all application Software, System Software and database software						

5. Facility Management Charges

Sl.No	Item	FM charges	Taxes	Total

6. Cost of Data cleaning

SR.No	Particulars	No. of Fields (A)	Cost per field (B)	Taxes [C]	Total Cost (A x B) + C
1	Cost of Data Cleaning for standardizing fields or filling up missing/blank fields	5000000			
2	Others (specify)				
		Total			

Signature of Bidder: _____

Place:

Name: _____

Date:

Business Address: _____

Note:

Bidders should strictly quote in the format and for periods as mentioned above.

No counter condition/assumption in response to commercial bid will be accepted. Bank has a right to reject such bid.

Table-4 Total Cost of Ownership

SL.No	Description	Total Cost (Rs)
1	Total Cost Of Ownership for Hardware with 3 year warranty as per Table 1 of commercial bid	
2	Total Cost Of Ownership for Software with 3 year warranty as per Table 2 of commercial bid	
3	Total cost of AMC for Hardware as per Table 3 of commercial bid	
4	Total cost of ATS as per Table 4 of commercial bid	
5	Facility management charges as per Table 5 of commercial bid	
6	Data cleaning charges as per Table 6 of commercial bid	
7	Total System Integration charges for the entire project as per the scope of work mentioned in clause 3 of this RFP	
	Total Cost of Ownership of the project (1+2+3+4+5+6+7)	

Note

Octroi / Entry tax, if any, will be paid /reimbursed by The Bank at actual on production of original payment receipt.