



## **Expression of Interest for Implementation of Phase – II of Centralized Banking Solution (CBS)**

UCO Bank having its Head Office at 10 BTM Sarani, Kolkata and Zonal Offices at 35 locations and more than 2000 branches across India has implemented Phase – I of Centralized Banking Solution (CBS) that covers 1000 of its branches. The hardware platform used in this phase is PA RISC and Intel servers from M/s Hewlett Packard Sales (India) Pvt. Ltd (HP) while the CBS software implemented is Finacle version 7.0.9 from Infosys. The database servers are vertically scalable while the application servers are horizontally scalable. The Wide Area Network (WAN) of the bank connects the 1000 branches to 18 Network Aggregation Points (NAPs) based on geographical proximity which in turn connect to two geographically separate Data Centers, with on-line data replication capabilities. The network equipments in use are CISCO routers and D-Link modems, with the bandwidth being provided by M/s BSNL. The end-to-end responsibility for management of the WAN covering the 1000 CBS branches is contracted to HP, who also provide Facility Management Services at the two data centers besides operating a two shift helpdesk for branch users. The bank has also implemented alternate delivery channels including ATMs, Debit Cards, Internet Banking and Mobile Banking for its customers.

In the next phase of rolling out CBS (herein after referred to as ‘CBS Phase – II), UCO Bank proposes to procure and implement a comprehensive and integrated CBS solution covering its remaining branches (currently over 1000) across India. The proposed solution should be compatible with the CBS solution already implemented in the first 1000 branches of the Bank at the hardware, software and network layer.

CBS Phase – II will primarily provide the branches with capabilities to offer retail banking services to its customers including deposit products like savings current and fixed deposit accounts, remittances, credit disbursement and monitoring, general ledger and MIS reports relating to statutory reporting, internal control and business development. It should be capable of meeting the technology based financial inclusion objectives of the Bank. The proposed solution for CBS Phase II should cover the following:

- Application software capable of being customized to suit the bank’s needs.



- Hardware including servers, storage systems, operating system, etc. that can work seamlessly with the existing hardware
- Industry standard RDBMS
- Integration with existing Alternate Delivery Channel solutions and other current systems like Lending & Appraisal System, Centralized Government Business Module and future systems to be deployed in the Bank
- Telecommunication and networking for the remaining more than 1000 branches under CBS Phase II, with required uptime and response time guarantees, that will integrate with the Wide Area Network already implemented,

The proposed solution for CBS phase II will not include:

- Solution for Treasury
- Asset Liability management
- ATM and POS machines
- Personal Computers and Local area networks at the Bank's locations

The proposed CBS Phase II solution is expected to be best of breed, integrated and modular, on industry standard hardware platforms, operating systems, RDBMS, application software and middleware(if any) that couples tightly with the existing CBS and other peripheral systems in the Bank.

UCO Bank would like to receive proposals from Prime vendors for the proposed CBS Phase II solution. The Prime vendor, if so required, may form a consortium with other vendors to offer the proposed solution. However, UCO Bank expects that the Prime Vendor will be the single point of contact for the Bank and will be entirely responsible for the customization and implementation of the proposed comprehensive solution as well as post implementation support including up-time and response-time guarantees pertaining to all components of the proposed solution. The Prime vendor will also be required to ensure that all current and future systems deployed in the Bank can interface to the proposed solution

UCO Bank invites Expression of Interest (EOI) for the proposed CBS Phase II solution from Prime vendors with proven track record of architecting solutions, system integration and implementation in large Banks in India similar in complexity and coverage as UCO Bank. The proposed solution should have proof of concept of having been implemented in at least one such bank in India.



Prime vendors who wish to participate should meet the following eligibility criteria:

- The Prime vendor and all vendors in the consortium should be profitable and financially sound companies.
- Should have implemented the proposed solution in at least one Public Sector Bank in India of similar complexity and coverage and provide a seamless interface with Finacle version 7.0.9 or subsequent higher version thereof on HP PA RISC platform
- Should demonstrate the capability to implement the proposed solution and provide post implementation support including up-time and response-time guarantees pertaining to all components of the proposed solution.

The EOI document submitted to UCO Bank should be complete and comprehensive with explicit documentary evidence in support of all the pre-qualification criteria (order copy, installation certificate, auditor's certificate etc.)

Prime vendors should submit the following as part of their EOI:

- Copies of annual report and audited balance sheet for the last three years ending 31<sup>st</sup> March 2008, 31<sup>st</sup> March 2007 and 31<sup>st</sup> March 2006 for all vendors in the consortium, including Prime vendor.
- Documents and brochures pertaining to all products that will be deployed in the proposed solution.
- Current installed base of CBS clients, with details, client-wise, of hardware, operating systems, application software, delivery channel technology deployed, size of network (number of cities, branches/locations), and size of database.
- Copy of agreements, legal documents, including agreement with other vendors with whom the Prime vendor will work in the consortium to provide the proposed solution.

Based on the documents submitted with the EOI, UCO Bank will, short list Prime vendors using a set of criteria internal to the Bank. A detailed 'Request for



Proposal' will be issued to the short-listed Prime vendors to elicit detailed information about the proposed solution, in UCO Bank's own structured format, for further evaluation.

The Bank reserves the right to reject any or all the offers without assigning any reason thereof.

The EOI together with all the enclosures may please be delivered **not later than 4.00 pm on 21<sup>st</sup> January, 2009** to:

The General Manager (HR & IT)  
UCO Bank, Head Office – 2, 7<sup>th</sup> Floor  
Department of Information Technology  
Sector-1, 3&4, D.D.Block, Salt Lake  
Kolkata – 700 064