

## Corrigendum and Notice to the Bidder

RFP Ref No. UCO/DIT/Antivirus/1491/2010

Extended Due Date: 07/12/2010

Date: 19.11.2010

### Notice

The last date of submission of bid document for Supply, Installation, Integration and Maintenance of Centralised Antivirus & Client Automation Solution which was originally scheduled on **30.11.2010** is hereby extended upto **07.12.2010** at **3:00 PM**. Bid will be opened in the presence of the bidders on **07.12.2010** at **4:00 PM**.

### Corrigendum

<b>Existing Clauses in RFP</b>	<b>Revised Clauses</b>
<b>Eligibility Criteria</b> <b><u>Part II, page No. 25 , Clause No.1.4</u></b>	<b>Eligibility Criteria</b> <b><u>Part II, page No. 25 ,</u></b> <b><u>Clause No.1.4</u></b> The bidder should have deployed Centralized Antivirus Solution for more than 4000 nodes connected with Centralised Antivirus Server on Enterprise Wide Area Network (Intranet) in at least one Scheduled Commercial Bank or Public Sector Financial Institution in India. Documentary proof should be provided in support like order copy/contract copy/certificate from customer.
<b>Clause No. 42.5</b> <b><u>page No. 23</u></b> The Bank is looking for well proven branded products, which are volumes produced and used by a large number of users in India. Printed literature (for specific product and version numbers) describing configuration and functionality should be provided to the Bank for the products proposed to be supplied for the project. It should be noted that the product	<b>Clause No. 42.5</b> <b><u>page No. 23</u></b> The OEM's products and the solution, offered as part of this RFP, should have been deployed and successfully running on more than 4000 nodes ( node i.e. PCs, Desktops, Laptops, Servers, etc.) connected with Centralised Server in Centralised Control environment on Wide Area Network (Intranet) in at least one scheduled commercial bank or public sector

<p>proposed will have to be supplied with all the software updates/fixes, if any, and associated documents. The version of software delivered should be the latest one available.</p>	<p>financial institution in India. Printed literature (for specific product and version numbers) describing configuration and functionality should be provided to the Bank for the products proposed to be supplied for the project. The Bank reserves the right to see the demo for the proposed solution and the bidder has to install the proposed solution at Bank's premises at HO-2, Saltlake, Kolkata. For that the Bank will not pay any charge to the bidder. It should be noted that the product proposed will have to be supplied with all the software updates/fixes, if any, and associated documents. The version of software delivered should be the latest one available.</p>
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<p><b>Delivery and Installation Clause 24.1 , Page No. 14</b></p> <p>Deliveries of the products and its successful installation &amp; operationalization are to be made within 4 weeks from the date of purchase order. However, the bidder shall submit the acceptance of the order within a week from the date of the order. The bank reserves the right to consider the late acceptance of the order, if any, at its discretion.</p>	<p><b>Delivery and Installation Clause 24.1 , Page No. 14</b></p> <p>Delivery of the products and its successful installation &amp; operationalization are to be made at all the offices and branches of the Bank by installing required solution in PCs, Desktops, Laptops, Servers and other nodes by the bidder as per following schedule:</p> <table border="1" data-bbox="808 1381 1323 1896"> <tr> <td data-bbox="808 1381 1105 1791"> <p>Implementation of required solution at 25% of 12500 nodes as identified by the bank including centralised servers &amp; solutions on Enterprise Wide Area Network (Intranet).</p> </td> <td data-bbox="1105 1381 1323 1791"> <p>Within a period of 8 weeks from the date of purchase order.</p> </td> </tr> <tr> <td data-bbox="808 1791 1105 1896"> <p>Implementation of required solution at additional 30%</p> </td> <td data-bbox="1105 1791 1323 1896"> <p>Within a period of 16 weeks from</p> </td> </tr> </table>	<p>Implementation of required solution at 25% of 12500 nodes as identified by the bank including centralised servers &amp; solutions on Enterprise Wide Area Network (Intranet).</p>	<p>Within a period of 8 weeks from the date of purchase order.</p>	<p>Implementation of required solution at additional 30%</p>	<p>Within a period of 16 weeks from</p>
<p>Implementation of required solution at 25% of 12500 nodes as identified by the bank including centralised servers &amp; solutions on Enterprise Wide Area Network (Intranet).</p>	<p>Within a period of 8 weeks from the date of purchase order.</p>				
<p>Implementation of required solution at additional 30%</p>	<p>Within a period of 16 weeks from</p>				

	of 12500 nodes as identified by the bank	the date of purchase order.
	All remaining nodes i.e. additional 45% of 12500 nodes.	Within a period of 24 weeks from the date of purchase order.
<p><b>Liquidated Damage, Page No. 15, Clause No. 25.1</b></p>	<p>The bidder has to submit a project schedule along with the technical bid. The Bank reserves the right to extent the installation period based on the requirement. However, the bidder shall submit the acceptance of the order within a week from the date of the purchase order. The bank reserves the right to consider the late acceptance of the purchase order, if any, at its discretion. State-wise list of branches is enclosed herewith.</p> <p><b>Liquidated Damage Page No. 15, Clause No. 25.1</b></p> <p><b>Liquidated damages for delay in implementation</b></p> <p>If the bidder fails to meet the specified completion schedule (ie., implementation of Complete End to End required Centralised Solution in Bank within a specified period from the date of purchase of order), the bidder shall be liable to pay as Liquidated damages at the rates specified below, for each completed calendar week of delay or part thereof.</p>	

	<p><b>Delay Period : Per node</b></p> <p>1.00 % (One Percent) of per node license Charges plus per node implementation charge for each calendar week of delay or part thereof subject to maximum of 5% will be imposed and will be deducted from the bill amount. If the Liquidated damages will be more than 5% of 12500 nodes, the bank reserves the right to invoke the performance Bank Guarantee and may cancel the order.</p>
<p><b>Annexure – B, Bill of Material , Page No. 37</b></p>	<p><b><u>Revised Format is attached</u></b></p>
<p><b><u>Terms of Payment , Clause 28 , Page No. 17</u></b></p>	<p><b><u>Revised Terms of Payment , RFP Clause 28 , Page No. 17</u></b></p> <p>28.1 Upon successful completion of implementation of 25% of 12500 nodes on Enterprise Wide Area network (Intranet) by the bidder for the required centralised control solution including Centralised Servers, 25% of the order value(excluding Facility Management Charges &amp; AMC charges) along with Sales Tax, Service Tax, Octroi, Waybill etc. will be paid after realizing penalty charges for late delivery, installation if any. The claim for payment should contain proof of successful implementation signed by Bank's authorized official.</p> <p>28.2 Upon successful completion of implementation of additional 30% of 12500 nodes on Enterprise Wide Area network (Intranet) by the bidder for the required centralised control solution,</p>

	<p>25% of the order value (excluding Facility Management Charges &amp; AMC charges) along with Sales Tax, Service Tax, Octroi, Waybill etc. will be paid after realizing penalty charges for late delivery, installation if any. The claim for payment should contain proof of successful implementation signed by Bank's authorized official.</p> <p>28.3 Upon successful completion of implementation of all remaining branches i.e. additional 45% of 12500 nodes on Enterprise Wide Area network (Intranet) by the bidder for the required centralised control solution, 30% of the order value (excluding Facility Management Charges &amp; AMC charges) along with Sales Tax, Service Tax, Octroi, Waybill etc. will be paid after realizing penalty charges for late delivery, installation if any. The claim for payment should contain proof of successful implementation signed by Bank's authorized official.</p> <p>28.4 The balance 20% (excluding Facility Management Charges &amp; AMC charges) will be paid against a Bank Guarantee (BG) for 20% of purchase order valid for the warranty period for 5 years. This Bank Guarantee is in addition to the Performance Bank Guarantee mentioned in Clause 8 of Part – 1 of RFP Page No.11.</p> <p>28.5 Facility Management</p>
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	<p>Charges and Annual Maintenance Charges for servers provided by the Bank, if any, will be paid quarterly in arrears.</p>
<p><b>Uptime Requirement , Clause 3 of Part III, Page No. 34</b></p>	<p><b><u>Revised Uptime Requirement,</u></b> Clause 3 of Part III, Page No. 34</p> <p><b>Required Uptime of Centralised Control Solution in a Month :99%</b></p> <p><b>Penalty :</b> If uptime of the solution provided by the bidder is less than 99%, ₹. 500/- for per 1% downtime will be charged and the same may be deducted from the facility management charges or from Annual Maintenance Charges for servers provided by the Bank or from the Performance Bank Guarantee (PBG). The uptime should not be less than 95% in a month. If it is less than 95%, the Bank reserves the right to invoke the Performance Bank Guarantee (PBG) and may cancel the order.</p>

Price for each Model/Make / Part No of each equipment / component must be mentioned.

The Bank proposes to start Centralized Antivirus and Client Automation facilities for 12500 nodes (**including 2300 agents**) on Enterprise Wide Area Network (Intranet). However, the actual number of installation may vary, at the sole discretion of the bank within the period of 5 years, if required.

The L1 bidder will be assessed based on the Grand Total Price and the grand total price will be the total cost of ownership (TCO) for 5 years including warranty for 5 years.

**(Price must be quoted strictly as per format including all applicable taxes.  
In technical bid all specification excluding price must be submitted)**

**Table: - A**

**Software/Hardware/Required Licences:-**

Sl. No.	Description	Make / Model/ Part No./ Version	Qty	Unit Price (in ₹) with 5 years warranty	Taxes * (in ₹)	Total Price including taxes (in ₹) For 5 years
1.	Operating System					
2.	Centralized Antivirus Software					
3.	Centralized Client Automation Software					
4.	Client Antivirus Software					
5.	Client Automation Software for clients					
6.	Client access License , if required					

7.	42u Server Rack with Sliding TFT Monitor and 8/16/24 Port KVM Switch (Analog /Digital) along with necessary accessories					
8.	Others, if any including Hardware for proposed solution					
9.	Cost of upgradation required for the Hardware provided by the Bank as specified below for the proposed solution by the bidder to support for 5 years					
10	Annual Maintenance Charges for 5 years, if any, for the servers provided by the Bank as specified below used as Central servers by the bidder for the solution.			(AMC charges for one year)		(Total AMC Charges including Taxes for 5 Years)
Sub Total - A						

**Table: - B**

**Implementation Charges**

Sl. No.	Description	Taxes * (in ₹)	Total Price including taxes (in ₹)
1.	Charges, if any, for carrying out all the implementation activities specified in the scope of work as per RFP (including installation of software in Personal Computer (PCs), desktops, laptops at all the offices & branches of the Bank including support engineer for facility management from Bank's Network Operation Centre, DIT, HO-2 , Saltlake, Kolkata till sign off the project within the project scheduled time i.e. 24 weeks from date of Purchase Order ).		
2.	One time implementation charges including installation of Operating System on Hardware provided by the Bank for the solution with RAID and Clustering		
<b>Sub Total - B</b>			

**Table: - C**

**Facility Management Charges After signing of the project**

Sl. No.	Description	Charges per Year (in ₹)	Taxes * (in ₹)	Total Price including taxes (in ₹) for 3 years
1.	Facility Management Charges, if any, for carrying out support services and trouble shooting for the deployed solution. The bidder shall depute an engineer from 9 am to 9 pm for all days of the week at Bank's Network Operation Centre, DIT, HO-2, Saltlake, Kolkata after sign off the project i.e. after 100% implementation.			
<b>Sub Total - C</b>				

**Grand Total (Sub total of A + Sub total of B+ Sub total of C) in ₹ =**

\* Sales tax/VAT/Service tax, if applicable, should be quoted in respective columns.

**Note:** The Bank reserves the right to review the deployment process any time during the project execution period and the nos. licenses deployed by the bidder. The cost the required license should not exceed from the quoted price for the contracted period 5 years by the successful bidder.

The Bank also reserves the right to extend the period of facility management services for remaining contract period, if required.

**Hardware:-**

*(Provided by the Bank, if bidder wants to quote additional hardware to meet performance of their proposed solution for 5 Years contract period for 12500 nodes (including 2300 agents), they may quote and the Bank will calculate it in the Grand Total.)*

Sl. No.	Hardware Specification	Model/ Part No./ Version	Qty	CPU/ RAM in GB	Server used for and Type of Operating System
1	Server 1	HP ProLiant DL 380 G4	1	2/ 4	
2	Server 2	HP ProLiant DL 580 G3	1	4/8	
3	Server 3	HP ProLiant DL 580 G3	1	4/8	
4	Server 4	HP ProLiant DL 580 G3	1	4/8	
5	Server 5	HP ProLiant DL 580 G3	1	4/8	
6	Server 6	HP ProLiant DL 380 G4	1	2/4	
7	Agent at Branch	Desktop	1	1/1	
8	Others ,if any				

**Signature of Authorised Signatory**

(On bidder's company's letterhead duly signed and stamped on each paper)

**State-wise/ UT-wise nos. of Branches**

<b>SI No</b>	<b>Name of State/UT</b>	<b>No. of Branches</b>
1	Andaman & Nicobar Island	1
2	Andhra Pradesh	60
3	Arunachal Pradesh	2
4	Assam	104
5	Bihar	182
6	Chandigarh	8
7	Chhattisgarh	30
8	Daman	1
9	Delhi	58
10	Goa	8
11	Gujarat	80
12	Haryana	37
13	Himachal Pradesh	140
14	Jammu & Kashmir	13
15	Jharkhand	47
16	Karnataka	39
17	Kerala	29
18	Lakshwadeep	1
19	Madhya Pradesh	118
20	Maharashtra	149
21	Manipur	2
22	Meghalaya	4
23	Mizoram	1
24	Nagaland	2
25	Orissa	189
26	Pondicherry	7
27	Punjab	105
28	Rajasthan	158
29	Sikkim	2
30	Tamil Nadu	83
31	Tripura	9
32	Uttar Pradesh	154
33	Uttarakhand	20
34	West Bengal	326